



CAPABILITY ASSESSMENT AND PERFORMANCE MANAGEMENT USING COBIT

Capability Assessment and Performance management is an essential part of a governance and management system. These terms express how well the governance and management system and all the components of an enterprise work, and how they can be improved to achieve the required level.

Assessment is an activity that helps organizations in identifying strengths and weaknesses of their governance and management systems. Organizations find value in measuring their capability and performance by conducting a formal assessment to identify and prioritize their business improvement efforts and eventually earning a benchmark maturity level or a capability level achievement.



What is

COBIT PERFORMANCE MANAGEMENT?

COBIT 2019 uses the term COBIT performance management (CPM) to describe the activities and the concept as an integral part of the COBIT

Optimizing-The enterprise is focused on continuous improvement



Quantitative-The enterprise is data driven, with quantitative performance improvement.



Defined-Enterprisewide provide guidance accross the enterprise.



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Managed-Planning and performance measurement take place, although not yet in a standardized way.

Initial-Work is completed, but the full goal and intent of the focus area are not yet achieved.

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Incomplete-Work may or may not be completed towards achieving the purpose of governance and

Business Beam helps PERFORMANCE ASSESSMENT AND MANAGEMENT

Business Beam's consultants and coaches provide strategic, tactical and operational guidance to leaders, managers and teams. We ensure that IT strategy and assets are aligned with organizational strategy and objectives.

Salient features of our approach are as follows:

ISACA Endorsed Assessments: Consultants and assessors at Business Beam are qualified and authorized to conduct formal Assessments using COBIT. Their assessment reports are considered authentic and endorsed by ISACA.

Identification of organizational pain points: We help organizations in identifying pain points. This creates desire to change and sense of urgency at the management and leadership level.

Prioritized and Tailored Improvement Roadmap: Our consultants help in developing highly prioritized and tailored improvement plan for effective value creation. We consider ground realities and ensure practical approach.

Designing a Tailored Governance System: We help in designing and implementing a tailored governance system based on organizational priorities, target capability levels, specific focus areas, and governance component variations.

Rollout support: During implementation, our consultants provide complete support to implementation teams including coaching, advising and hand-holding. We ensure that organizations achieve the intended results for governance initiatives.

Awareness and training for teams: We plan multiple formal and informal awareness workshops for practitioners on related topics. Specialized courses like COBIT 2019 Foundation, COBIT 2019 Design and Implementation, or ISO 38500 Lead Enterprise IT Governance Manager deliver additional value.

Performance management dashboards: Continual monitoring and reporting are extremely important for successful implementation of any IT governance initiative. With the help of reports and dashboards, we help organizations in maintaining focus to their strategic goals and spot troubles before they appear in their financial statements.

Periodic reviews: We review the effectiveness of the overall implementation on periodic basis. We ensure that all identified KPIs and metrices are providing the intended value. We recommend changes, if required, to ensure effectiveness and results.

About BUSINESS BEAM

Business Beam is a global consulting and training firm that helps companies solve problems in governance, operations, quality, services, projects, information security, business continuity, human resources, risk and internal audit.

Established in 2004 with a vision to drive organizations towards corporate excellence, Business Beam has served hundreds of organizations of various sizes, different domains and geographical regions. Business Beam partners with clients to convert them into high-performance businesses and governments. We feel honored to help them grow!

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Contact us at contact@businessbeam.com