



Inspiring growth and improvement

ISO 38500
Lead IT Corporate
Governance Manager

Accredited by PECB

www.businessbeam.com

Highlights

Experienced & accredited trainers

Accredited training material

Training & examination in 5 days

31 CPDs

Excellent first attempt pass ratio

One free exam retake *(if required)*

Mastering the Implementation and Management of Corporate Governance of Information Technology based on ISO/IEC 38500

Introduction

This five-day intensive course enables participants to develop the necessary expertise and knowledge to support an organization in implementing and managing Corporate Governance of IT as specified in ISO/IEC 38500. Participants will also gain a thorough understanding of best practices used to appropriately govern a Corporate Governance of IT system across all the principles of ISO/IEC 38500. ISO/IEC 38500 applies to the governance of management processes (and decisions) relating to the information and communication services used by an organization. These processes could be controlled by IT specialists within the organization or external service providers, or by business units within the organization. This training is consistent with COBIT 5 and CGEIT (Certified in the Governance of Enterprise IT).

Learning Objectives

- To understand the normative frameworks for IT Governance
- To understand the fundamentals of IT Governance
- To understand the relationship between IT Governance and IT Management
- To learn the Identification and engagement of stakeholders
- To clarify sponsorship and responsibilities

Contents

➤ Day 1: Introduction to IT Governance and ISO/IEC 38500

- ▶ Course objective and structure
- ▶ Normative frameworks for IT Governance
- ▶ IT governance
- ▶ ISO/IEC 38500 standard
- ▶ IT Governance model
- ▶ Responsibilities

➤ Day 2: IT Strategy and Acquisition

- ▶ Strategy
- ▶ Strategic alignment through goal cascading
- ▶ Changes in business strategy and barriers to strategic alignment
- ▶ Strategic management
- ▶ Acquisition
- ▶ Manage & report IT investments and cost optimization
- ▶ Value management

➤ Day 3: Performance and Risk Management

- ▶ Performance
- ▶ Interoperability, standardization and economies of scale
- ▶ Risk management as an integral part of performance
- ▶ Risk management frameworks
- ▶ Context establishment
- ▶ Risk identification
- ▶ Risk analysis
- ▶ Risk evaluation
- ▶ Risk treatment
- ▶ Risk communication and review
- ▶ Risk management approach to business resiliency

Day 4: Resource Management, Conformance, and Human Behavior

- ▶ Resource management - Introduction
- ▶ Human resource management
- ▶ IT resources planning methods
- ▶ Data management and data governance
- ▶ Record and monitor IT resource utilization and availability
- ▶ Outsourcing
- ▶ Outcome and performance measurement techniques
- ▶ Conformance
- ▶ Human behavior
- ▶ Applying for certification and closing of the training

Day 5: Certification Exam

Recommended Participants

- Managers or consultants responsible for ensuring good IT Governance within an organization and effective management of its risks
- Expert advisors seeking to gain comprehensive knowledge of the key concepts and principles of IT Governance
- Technical experts seeking to formalize, amend, and/or extend an organization's IT-related objectives
- Members of groups monitoring the resources within an organization
- IT Governance and/or Information Security team members

Prerequisites

ISO 38500 Foundation Certification or a basic knowledge of ISO 38500 is recommended.

Course Format

This training is based on both theory and practice:

- Sessions of lectures illustrated with examples based on real cases
- Review exercises to assist the exam preparation
- Practice test similar to the certification exam

Duration

5 days, including certification examination on the last day.

Materials Provided

- Course reference manual containing copy of course slides, support documents, quizzes and answers
- Course Certificate
- Exam certificate on passing the ISO 38500 Lead IT Corporate Governance Manager examination

CPDs Assigned

This course qualifies for Thirty One (31) CPDs.

Certification Exam

A 3-hour certification exam is scheduled on the last day of the course. The exam is paper-pencil based.

About Business Beam

Business Beam is a top of the line Management consultancy, training and outsourcing firm that helps organizations solve problems in strategy, governance, operations, quality, services, projects, information security, business continuity, human resources, risks and internal audit.

Established in 2004 with a vision to drive organizations towards corporate excellence, Business Beam has served hundreds of organizations of various sizes, different domains and geographical regions. Business Beam partners with customers to convert them into high-performance businesses and governments. We feel honored to help them grow!

Our training program has successfully reached to more than 7,000 professionals and executives, from 25+ different nationalities, and representing 1000+ organizations.

Business Beam is AXELOS certified partner and Accredited Training Organization (ATO) for COBIT, ITIL, PRINCE2, P3O and DevOps. We are also itsMF member, PECB partner, ISACA official licensee and CMMI Institute partner.

Contact Us

To find out more about how Business Beam can help you meet your growth objectives, visit **www.businessbeam.com** or contact us at **training@businessbeam.com**

